

June 15, 2017

Dear Redrock Customer,

The purpose of this letter is to inform you of the service rate increase that Madera County approved in your area effective July 1, 2017. The State of California adjusts the Consumer Price Index (CPI) every year with the fluctuation of the cost of living. There are several factors the State considers when releasing the CPI, e.g. fuel, housing, wages, etc.. As a business, we reference the CPI annually and within a stipulation of our contract with Madera County, our rate structure adjusts. Among the factors the CPI is based on, the most significant were the 35.3% rise in the cost of fuel and the overall wage increases in 2017. This was a very difficult business decision to make as we recently raised our rates in January when disposal fees were increased at the Fairmead Landfill. In order to maintain the quality of service our valued customers have grown accustomed to, this increase is necessary. We understand the effect this adjustment will have on each of our customers and apologize for any inconvenience it may cause. We appreciate and value your continued support.

Customers who have automatic payments, please be advised that the card we have on file for your account will be processed for the new payment amount on July 5, 2017. Please call our office to update your payment information if necessary. Residential and Commercial customers, please reference the chart below to see your new service rates. If your service type is not listed in the chart or if you have any further questions regarding this notification, please call our office during business hours and we would be happy to assist you.

RESIDENTIAL TRASH SERVICE					
ZONE 1		ZONE 2		ZONE 3	
CURRENT \$21.17	NEW RATE \$22.72	CURRENT \$23.96	NEW RATE \$25.71	CURRENT \$28.16	NEW RATE \$30.22
COMMERCIAL TRASH BINS					
SIZE	CURRENT MONTHLY:	NEW MONTHLY:	SIZE	CURRENT MONTHLY:	NEW MONTHLY:
1 YARD BIN	\$55.95	\$60.04	3 YARD BIN	\$121.52	\$130.40
1.5 YARD BIN	\$66.90	\$71.79	4 YARD BIN	\$148.58	\$159.44
2 YARD BIN	\$95.49	\$102.47	6 YARD BIN	\$203.41	\$218.28
COMMERCIAL RECYCLE BINS					
SIZE	CURRENT MONTHLY	NEW MONTHLY	SIZE	CURRENT MONTHLY	NEW MONTHLY
1.5 YARD BIN	\$53.84	\$57.78	3 YARD BIN	\$97.05	\$104.14
2 YARD BIN	\$76.45	\$82.04	4 YARD BIN	\$118.41	\$127.07
ROLL-OFF SERVICE					
SERVICE	CURRENT RATE	NEW RATE	SERVICE	CURRENT RATE	NEW RATE
DELIVERY FEE	\$96.78	\$10.85	REMOVAL FEE	\$99.32	\$106.58
ADDITIONAL FEES					
SERVICE	CURRENT RATE	NEW RATE	SERVICE	CURRENT RATE	NEW RATE
PRIVATE ROAD	\$20.00	\$21.46	SIDE YARD	\$10.00	\$10.73
ADD 96 GAL TRASH	\$13.50	\$14.49	ADD 96 GAL RECY	\$8.00	\$8.58

Sincerely,

Redrock Environmental Group

Primero de Enero del 2017

Estimado cliente de Red rock,

El propósito de esta carta es informarle de un aumento en la tasa del servicio en su área a partir del 1 de julio de 2017. El Estado de California ajusta el Índice de Precios al Consumidor (IPC) cada año con la fluctuación del costo de vida. Existen varios factores que el Estado considera al liberar el IPC, por ejemplo; Combustible, vivienda, salarios, etc. Como empresa, hacemos referencia al IPC anualmente y dentro de una estipulación de nuestro contrato con el Condado de Madera, nuestra estructura de tarifas se ajusta. Entre los factores que influyeron en el aumento, el más significado fue el aumento del 44% en el costo del combustible, junto con el aumento de salarios en el 2017. Esta fue una decisión de negocios muy difícil de tomar por que recientemente aumentamos nuestros precios el primero de enero cuando las tarifas de la disposición fueron aumentadas en el Vertedero de basura de Fairmead. Para mantener la calidad de servicio de lo cual nuestros valorados clientes se han acostumbrado, este aumento es necesario. Entendemos el efecto que tendrá este ajuste en cada uno de nuestros clientes. Apreciamos y valoramos su continuo apoyo.

Cientes residenciales y comerciales, por favor haga referencia a la tabla para ver su nueva tarifas de servicio. Si su tipo de servicio no aparece en la tabla o si tiene más preguntas relacionadas con esta notificación, llame a nuestra oficina durante el horario comercial y estaremos encantados de ayudarle.

SERVICIO DE BASURA RESIDENCIAL					
ZONE 1		ZONE 2		ZONE 3	
CURRENT \$21.17	NEW RATE \$22.98	CURRENT \$23.96	NEW RATE \$26.01	CURRENT \$28.16	NEW RATE \$30.57
CONTENEDOR DE BASURA COMERCIAL					
SIZE	CURRENT WEEKLY	NEW WEEKLY	SIZE	CURRENT WEEKLY	NEW WEEKLY
1 YARD BIN	\$55.95	\$60.74	3 YARD BIN	\$121.54	\$131.94
1.5 YARD BIN	\$66.90	\$72.62	4 YARD BIN	\$148.58	\$161.22
2 YARD BIN	\$95.49	\$103.65	6 YARD BIN	\$203.41	\$220.80
CONTENEDOR DE RECICLAJE					
SIZE	CURRENT MONTHLY	NEW MONTHLY	SIZE	CURRENT MONTHLY	NEW MONTHLY
1.5 YARD BIN	\$53.84	\$58.44	3 YARD BIN	\$97.05	\$105.35
2 YARD BIN	\$76.45	\$82.98	4 YARD BIN	\$118.41	\$128.53
SERVICIO DE CONTENEDOR GRANDE					
SERVICE	CURRENT RATE	NEW RATE	SERVICE	CURRENT RATE	NEW RATE
DELIVERY FEE	\$96.78	\$105.05	REMOVAL FEE	\$99.32	\$107.81
TARIFAS ADICIONALES					
SERVICE	CURRENT RATE	NEW RATE	SERVICE	CURRENT RATE	NEW RATE
PRIVATE ROAD	\$20.00	\$21.71	SIDE YARD	\$10.00	\$10.86
ADD 96 GAL TRASH	\$13.50	\$14.65	ADD 96 GAL RECY	\$8.00	\$8.69

Sinceremente,

Redrock Environmental Group